



HOOKSETT VILLAGE WATER PRECINCT

VILLAGE WELLSPRING

January 2021

HVWP is pleased to release this issue of the *Village Wellspring*, a periodic newsletter designed to keep you better informed about HVWP activities and events. We would like to take this opportunity to thank those customers that let us know about unusual water usage, leaks, water quality changes and hydrant damage – this makes it easier for us to monitor water system health and safeguards our shared water resources. Please call or stop by anytime to talk about water – it's our favorite topic.

WATER SYSTEM OF THE YEAR AWARD

In October 2020, HVWP was pleasantly surprised with the receipt of the System of the Year Award from the Granite State Rural Water Association. According to GSRWA Executive Director Jennifer Palmiotto, this is a prestigious award reserved only for the best managed utilities in NH. The Precinct was selected based on its proactive planning and public outreach accomplishments. Ms. Palmiotto indicated that our "outstanding team...should be recognized for the improvements that [we] have made to [the] system...including modernizing a well station to improve safety, efficiency and communications, completing an inventory of system assets using a high tech Geographic Information System and hosting a water system overview and a groundwater protection Best Management Practices outreach meeting." It's not often you get a pat on the back – thank you, GSRWA!

PUMP STATION MODERNIZATION

Over the course of the last five years, HVWP has steadily reinvested over \$250K into updating and optimizing the efficient and safe operations of all four of its pump stations / treatment plants. By designing and overseeing the completion of these modernization efforts in-house, we estimate that we have saved our customers at least another \$250K in outside fees. Chemical and electrical usage is now minimized and monitored effectively. Compliance with modern health and safety criteria is now a standard feature, and new meters, valves and piping ensure that flows are unimpeded and accurately controlled and accounted for. The completion of the North Station in 2020 marks the end of this major long-term project. We'd be happy to show off one of the stations – call for an appointment today and ask us for a tour!



HVWP staff, from left, are Office Manager Nancy Philibotte, Operator Dennis Bell, Operator Gary Hebert, Assistant Superintendent Matt Norris, and Superintendent Mike Heidorn.

